

Update for York OSC re: Carers

The Committee would be interested to know if *the Quality & Outcomes Framework (QOF) organisational Indicators – Practice Management (D), Management 9 - ‘The practice has a protocol for the identification of carers and a mechanism for the referral of carers for social services assessment’* is monitored so that feedback can be given about the situation concerning GP practices in York; and if GP practices are aware of the information in the ‘Supporting Carers Action guide 2011’ produced by the Royal College of GPs and the Princess Royal Trust for Carers.

As stated in the previous report, all GP practices except one have signed up to deliver this QOF indicator.

A summary document has been produced and will be discussed with the Vale of York CCG as to the best approach to ensure all GP practices are aware of it.

A – that health commissioners and providers ensure that there is greater consistency around how carers are identified and once identified their needs addressed. This would need to include:

Ai – training in carer awareness for all health professionals and allied staff

NHS NYY commission the York Carers Centre to work with health services to raise awareness of carers issues.

Training has been delivered to practice staff in York.

Aii – that the hospital looks at extending the innovative approaches they have been piloting and embedding these into standard practices for all admissions and discharges

As stated in previous reports - carers issues have been included in the standards for admissions and discharge. It is up to each acute trust to develop their own policies in line with these standards.